

CHAUFFEUR
DRIVEN  **NLA**[®]
March 3-6 ✦ 2024 **MGM Grand ✦ Vegas**

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Driving
TRANSACTIONS

From Operator to Overseer: Transforming Your Approach to Business Management

Moderators:

Athena Grimm of BAC Transportation

Jason Sharenow of Broadway Elite Worldwide

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Question #1

- **What are you doing as an owner to engage, educate, and coach your team to be able to take the reins?**
- **How do you empower your frontline employees to take responsibility and how do you delegate tasks?**

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Question #2

How do you keep a pulse on the daily operations without being sucked into the day to day-- reports, tools, KPIs, communications from managers?

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Question #3

How do you overcome when you're faced with a scare, limiting belief, scarcity mindset -- when you are the problem? You know in your core that this problem will fester but you can't pull the trigger.

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